

Inter-Lakes Community Action Partnership



2019 Annual Report
Helping People. Changing Lives.

A Message from the Board Chairman & Executive Director____

The 2019 Annual Report illustrates how Community Action works in response to locally identified needs. For over 53 years, Inter-Lakes Community Action Partnership, Inc. (ICAP) has been committed to assessing our communities and meeting the necessities of low-income families, youth and seniors.

ICAP recently completed a 3-year Strategic Plan. During this process, affordable housing, mental health services, affordable healthcare including medicine, affordable childcare and jobs with good pay and benefits were identified as the top needs in our communities. Keeping all of these specific needs in mind, a comprehensive plan was developed by the Board of Directors and staff driven by our core values, in guiding ICAP to measureable results in the lives of families. It also delivers a road map to systematically evaluate agency programs and processes to ensure high quality services and positive outcomes are obtained.

Housing insecurity continues to be a significant need in our service area. The evident relationship between substance abuse and homelessness has been recognized and ICAP has partnered with the Drug Court System, Brothers and Sisters Behind Bars, Watertown Community Foundation, Department of Social Services Division of Behavioral Health and Codington County Court Services to provide Transitional Housing in the community of Watertown. Participants identified as having a Substance Use Disorder and in need of a stabilized housing environment are provided case management services, rental assistance and security deposit assistance. A Housing Stabilization Coach assists participants in developing a Housing Stabilization Plan with the goal of obtaining and maintaining permanent housing, increasing their overall income and accessing the necessary supportive services within the community.

The anticipation for 2020 is we will see many changes, continued development of programs/policies, and challenges for ICAP. We are looking forward to the year ahead and reporting on the positive impacts that will occur.

Sincerely,

Annette Mitchell
Board Chairman

Cindy Dannenbring
Executive Director

Mission Statement

Inter-Lakes Community Action Partnership
empowers people to live, not just survive.

2018-2019 Board of Directors

Annette Mitchell, Chairman
Bonnie Duffy, Vice Chairman
Dennis Weeldreyer, Treasurer
Brenda Hanten, Secretary

Each county is represented by three individuals; persons from the low-income, community and public sectors.

Brookings County - Kristin Intermill, Craig Howell, Angela Boersma
Clark County - Chad Thomas, Wanda Bethke, Francis Hass
Codington County - Rhonda Eidet, Christian Weseloh, Brenda Hanten
Deuel County - Nancy McClanahan, Ronald Boone, Steven Rhody
Grant County - Teresa Skaarer, Stan Liechti, Doug Stengel
Hamlin County - Jessica Trautner, Linda Salmonson, Leland Roe
Kingsbury County - Vacant, Sharon Peterson, Delmer Wolkow
Lake County - Jim Iverson, Jeff Nelson, Dennis Slaughter
Lincoln County - Brandy Jensen, Dennis Weeldreyer, Jim Schmidt
McCook County - Judy Cros, Vacant, Chuck Mehlbrech
Miner County - Stacey Piper, Jessica Haak, Alex Protsch
Minnehaha County - Martha Burks, Bonnie Duffy, Jeff Barth
Moody County - Annette Mitchell, Bill Nibbelink, John Schiefelbein
Turner County - Denise Pickner, Vacant, Jared Hyberston



Board of Directors

About ICAP

Inter-Lakes Community Action Partnership (ICAP) was chartered in 1966 as a private non-profit Community Action Agency (CAA). CAAs were created under the auspices of the Economic Opportunity Act, the legislative core of President Johnson's War on Poverty. ICAP originally served Lake and Miner counties in South Dakota and has since expanded to include Brookings, Clark, Codington, Deuel, Grant, Hamlin, Kingsbury, Lake, Lincoln, McCook, Miner, Minnehaha, Moody and Turner counties.

The main objective of "community action" is to empower lower-income and elderly people to help themselves out of poverty. Across the board, ICAP staff work with participants to achieve greater self-sufficiency, offering a hand-up, not a hand-out.

ICAP's central office is located in Madison, South Dakota and serves 14 eastern South Dakota counties. For more information about ICAP programs and services, please visit www.interlakescap.com or call the administrative office in Madison at (605) 256-6518.

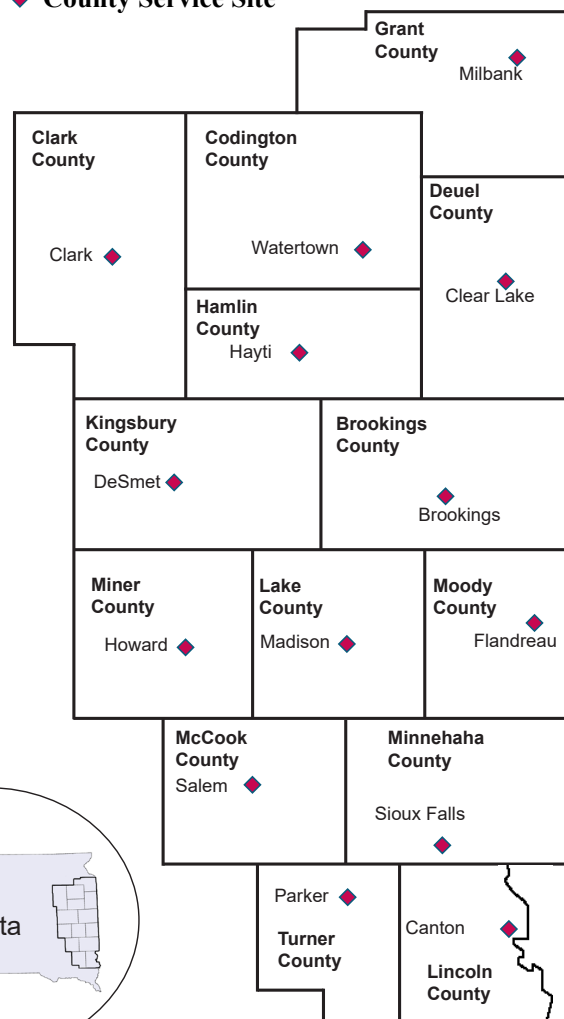
The Promise of Community Action

Community Action changes people's lives,
embodies the spirit of hope,
improves communities, and
makes America a better place to live.

We care about the entire community, and
we are dedicated to helping people
help themselves and each other.



◆ County Service Site



Office & Program Locations

Main Office Location

Lake County

111 N Van Eps
Madison, SD 57042
605-256-6518

Office Sites

Brookings County

601 4th St Suite 105
Brookings, SD 57006
605-692-6391

Clark County

116 N Commercial - PO Box 119
Clark, SD 57225
605-532-5156

Codington County

7 - 8th Avenue SE
Watertown, SD 57201
605-886-7674

Deuel County

County Courthouse - PO Box 616
Clear Lake, SD 57226
605-874-2062

Grant County

210 E 5th Avenue
Milbank, SD 57252
605-432-6571

Hamlin County

County Courthouse - PO Box 237
Hayti, SD 57241
605-783-3867

Kingsbury County

Courthouse
202 2nd St. SE
DeSmet, SD 57231
605-854-3701

Lincoln County

104 N Main Suite 140
Canton, SD 57013
605-940-1909

McCook County

Courthouse - 130 W Essex
PO Box 190
Salem, SD 57058
605-425-2271

Miner County

108 E Hwy 34 - PO Box 2
Howard, SD 57349
605-772-5712

Minnehaha County

505 N Western Avenue
Sioux Falls, SD 57104
605-334-2808

Moody County

112 E Pipestone
Flandreau, SD 57028
605-997-2824

Turner County

Courthouse - PO Box 370
Parker, SD 57053
605-940-1909

Early Head Start HomeBase

ICAP

601 4th St Suite 104
Brookings, SD 57006
605-692-6391

ICAP

106 S Van Eps
Madison, SD 57042
605-556-0186

ICAP

505 N Western Ave
Sioux Falls, SD 57104
605-334-2808

ICAP

7 - 8th Avenue SE
Watertown, SD 57201
605-886-7674

Early Head Start Centers

ICAP Child Development Center

106 S Van Eps
Madison, SD 57042
605-556-0186

ICAP Child Development Center

505 N Western Ave
Sioux Falls, SD 57104
605-334-2808

Head Start Centers

Baltic School

1 Bulldog Avenue
Baltic, SD 57003
605-529-5464

Brookings

United Methodist Church
625 5th St
Brookings, SD 57006
605-692-7472

Flandreau

500 1st Ave West
Flandreau, SD 57208
605-864-9068



Garretson School

505 2nd St
Garretson, SD 57030
605-594-3453

Madison Head Start

106 S Van Eps Avenue
Madison, SD 57042
605-556-0186

Milbank Head Start

410 E 10th Ave
Milbank, SD 57252
605-432-6615

Watertown Head Start

710 10th St SW
Watertown, SD 57201
605-882-5965

Rapid Rehousing

Heartland House

Sioux Falls, SD
605-334-2808

Thrift Stores

Encore Family Store

209 S Egan Ave
Madison, SD 57042
605-556-3100

Nearly New Shop

108 E Hwy 34
Howard, SD 57349
605-772-4280

The Closet


112 E Pipestone
Flandreau, SD 57028
605-997-2824

Used 2 B New



116 N Commercial St
Clark, SD 57225
605-532-5156

60's Plus - Nutrition


Avantara Arlington

120 Care Center Road
Arlington, SD 57212 
605-854-3701


Brookings Activity Center

516 4th Street  
Brookings, SD 57006
605-692-1407


Hy-Vee

490 22nd Ave S 
Brookings, SD 57006
605-692-1407

Prairie Cafe

722 Western Ave 
Brookings, SD 57006
605-692-1407

Brookings Health System

300 22nd Ave 
Brookings, SD 57006
605-692-1407


The Ridge

919 Jay Street
Box 262
Bruce, SD 57220
605-692-1407


Wards Store

102 S Hill
PO Box 307
Bryant, SD 57221
605-854-3701

Fairchild's Creamery

108 Main Ave. 
Bryant, SD 57221
605-854-3701



Animal's Bar and Grill

PO Box 104 
113 Main
Canova, SD 57321
605-256-6518

Carpenter Café

PO Box 141
Carpenter, SD 57322
605-854-3701


Prairie Inn

131 Main St W  
Box 118
Carthage, SD 57323
605-854-3701


Ships Inn Bar and Grill

105 Main Street
Castlewood, SD 57223
605-692-1407


Heather's Bistro

101 N Commercial St. 
Clark, SD 57225
605-854-3701



Corner Diner

100 N Commercial St. 
Clark, SD 57225
605-854-3701


Faye Wookey Assisted Living

700 N Smith St 
Clark, SD 57225
605-854-3701



Pizza & Burger Shack

406 3rd Ave S  
Clear Lake, SD 57226
605-692-1407


August 17th

213 3rd Avenue S 
Clear Lake, SD 57226
605-692-1407



The Norseman Café

103 SE 3rd St  
Colman, SD 57017
605-997-2824


Wards Store and Bakery

127 Calumet Ave SW 
DeSmet, SD 57231
605-854-3701


Blue Jays

407 Bill Davis St #34  
Egan, SD 57024
605-997-2824



Main Street Café

112 Main St N 
Estelline, SD 57234
605-692-1407


Riverview Health Care

611 E 2nd Ave 
Flandreau, SD 57028
605-997-2824


The Alibi

219 1st Ave  
Gary, SD 57237
605-692-1407

Hazel Community Café

16 W William St 
Hazel, SD 57242
605-854-3701


Good Samaritan Center

300 W Hazel Ave 
Howard, SD 57349
605-854-3701


Labolt Mini Mall

PO Box 17
109 Main St
LaBolt, SD 57246
605-882.2166

The Bullpen

511 Main Street 
Lake Norden, SD 57248
605-854-3701


J&M Café

306 Main Street  
Lake Preston, SD 57249
605-854-3701



Head Start Building

106 S Van Eps Ave 
Madison, SD 57042
605-256-6645

Sunflower Café

(Madison Regional Health)
323 SW 10th St 
Madison, SD 57042
605-256-6645

St. William's Care Center

103 N Viola St  
Milbank, SD 57252
605-882-2166

Alice's Restaurant

202 N Main
PO Box 96
Stockholm, SD 57264
605-882.2166



Rufer's General Store

123 S Main
PO Box 14
Strandburg, SD 57265
605-882-2166


Volga Westside Apts.

601 Samara Ave
Volga, SD 57071
605-692-1407


Watertown Senior Center

301 E Kemp  
Watertown, SD 57201
605-882-2166

Hy-Vee

1320 9th Ave SE 
Watertown, SD 57201
605-882-2166

Stockholm's Cafe

825 10th St NW 
Watertown, SD 57201
605-882-2166

The Rusty Nail

221 Garfield Ave 
Willow Lake, SD 57278
605-854-3701

 Star Card Site

 Home Delivered Meals

**Please call your local ICAP
office for additional services.**

Community Services

Community Services Block Grant (CSBG)

The Community Services Block Grant (CSBG) is a federally-funded antipoverty program. It provides the core funding for ICAP and other Community Action Agencies (CAAs). With these funds, the agency is able to identify causes and conditions of poverty, assist eligible participants in a variety of ways and help individuals and families move toward greater self-sufficiency.

Case Management, Emergency Services, Information & Referrals

It's been said before that Community Action Agencies (CAAs) offer a hand up, not a hand-out. On any given day, ICAP's Community Service Workers are meeting with local residents in our 14-county service area to do just that. By assessing needs, setting goals and identifying resources, Community Service Workers help guide participants toward greater stability in their lives.

ICAP provides assistance for emergency needs, focusing primarily on utility and housing. ICAP receives funds for emergency needs from MidAmerican Energy's ICARE program, Emergency Food & Shelter and from the Community Services Block Grant (CSBG).

Homelessness is often viewed as a problem happening only in big cities. However, we know that homelessness can occur in cities and towns of all sizes. ICAP uses funding from the SD Housing Development Authority to provide security deposit assistance to homeless families throughout the service area. Eligible applicants are offered case management to create a self-sufficiency plan with the goal of participants attaining permanent housing.

Through their knowledge of federal, state, local and private programs and services, Community Service Workers are able to link participants with appropriate resources. These include ICAP's programs, and, when appropriate, referrals to other providers, thus avoiding duplication.

In 2018-2019:

- Information and referrals were provided to **6,420** people.
- **720** homeless or near-homeless people received assistance to enter permanent housing.
- Rent or mortgage assistance helped **189** people.
- **3,970** people received food supplies.
- **876** people were assisted with utility expenses.

Volunteers

Volunteers provided **119,749** hours of assistance to ICAP's programs.

Community Services

Volunteer Income Tax Assistance (VITA)

ICAP partnered with Dacotah Bank - Clark & Watertown, Dakota State University, Grant County Combined Appeal, Interlakes Area United Way, Internal Revenue Service, Watertown Area United Way and Brookings Area United Way to provide assistance to low-income and elderly people in filing their income tax returns. Through this valuable service, **837** households filed returns, resulting in **\$1,413,133** in refunds in 2018. Of these refunds, **\$535,946** were earned income tax credits. As part of the program, ICAP Community Service Workers often counsel families to use these funds to pay down debt as a step toward greater self-sufficiency.

Local Projects and Services

ICAP's service area of 14 eastern South Dakota counties includes cities and towns of all sizes, large and small. With such varied population levels come varied needs. One size **does not** fit all! Inter-Lakes Community Action Partnership exists to meet the needs of each county. In many smaller communities, the local ICAP office is the only readily accessible comprehensive service provider. In these areas, ICAP partners with service groups, churches and volunteer organizations to coordinate and provide needed services and supplies. Some programs are offered once per year, while others function year-round.

Holiday Activities: **681** people received gifts
School Supplies: **857** students received supplies
Gardens: **181** people participated



Deuel Elementary School's 'Sock'-tober. Students brought in 1,200 pairs of socks.

Community Services

Thrift Stores

As daily living expenses continue to increase, more shoppers are turning to alternative sources for their clothing and household shopping needs. ICAP's thrift stores accept donations of used items and offer them to the public at a low cost. Staffed largely by volunteers, the stores are able to keep expenses down while providing this service. ICAP's Community Service Workers in these areas are also able to issue vouchers to people in need.

ICAP currently operates these thrift stores:

- Encore Family Store in Madison
- The Closet in Flandreau
- The Nearly New Shop in Howard
- Used 2B New in Clark



Transportation

Public Transit

Public transit systems operated by ICAP provided **45,186** rides to **1,361** people in **2018-2019**. ICAP administers and operates Public Transit systems in Deuel, Miner and Moody counties. ICAP also manages the East Dakota Transit program in Madison and the city transit services in Brandon, Dell Rapids and Hartford.

Rides are available on a demand-response basis to all people, regardless of age or income level. Riders over age 60 are asked for a donation, while those under age 60 are charged a



fare, which varies by location. ICAP buses promote self-sufficiency and independence to many riders by offering them a reliable mode of transportation. Busy parents depend on ICAP transit to transport their children to preschools and daycares. Rides to medical appointments, worship services, stores and more are made possible with the services of ICAP's transit systems.

Housing Programs

Weatherization Assistance Program

While many programs exist to help those in need pay heating costs, ICAP's Weatherization Assistance Program takes aim directly at the source of higher heating bills. With high prices of energy, it only makes sense to make a home as energy efficient as possible. Each home to be weatherized is audited to determine the areas in need of attention. Applicants must meet eligibility criteria.



Weatherization program services may include:

- Installation of weather-stripping and caulking
- Addition of insulation
- Health and safety measures
 - Installation of exhaust fans for continuous ventilation to help with mold issues
 - Carbon Monoxide detectors
 - Smoke Alarms

In 2018-2019, **73** homes received these weatherization services.

Weatherization program services also include the repair and replacement of malfunctioning or non-working furnaces. In 2018-2019, **85** furnaces were repaired, while **50** homes received new furnaces.

HOME Rehab/Repair Program

The HOME Rehabilitation program focuses on the needs of people with disabilities, in addition to the low-income and elderly, to provide home repair and modification services. This program is funded by the South Dakota Housing Development Authority (SDHDA) with HOME program funds allocated to the state by HUD. These HOME funds are used throughout the service area with the exception of Sioux Falls and are made available to qualified applicants on a zero-interest, 5-year decreasing balance forgivable loan.

HOME Rehab helped 4 homeowners modify and repair their homes for health, safety and code compliance in 2018-2019.

Housing Programs

Mutual Self-Help Housing Program

The Mutual Self-Help Housing Program provides eligible participants an opportunity to build themselves new homes by contributing 65% of the labor necessary for the job in exchange for “sweat equity” in the property. An ICAP program coordinator works with applicants to determine eligibility and secure a construction loan from USDA- Rural Development. Additionally, ICAP receives funds from the Housing Assistance Council under the Self-help Housing Opportunities Program (SHOP) to use in developing building lots for participants.



Once a group of 3-8 builders have qualified for their loans, they work together under the guidance of a construction supervisor to construct all homes of the group. No participant may move into his/her home until all homes are completed and have passed final inspections. Once all construction is complete, the construction loans are converted into standard 30 or 33 year mortgages.

In 2018-2019, 4 families completed new, affordable high-quality homes through the Mutual Self-Help Housing Program.



Housing Programs

Self-Help Housing Rehabilitation Program

In communities and rural areas across our service area, residents have identified housing rehabilitation as a need. Homes may have fallen into disrepair and living in them may even be hazardous. In response, ICAP, in cooperation with the U.S. Department of Agriculture - Rural Development, has created a self-help rehab program to work with low-income homeowners to improve their living conditions.



ICAP representatives meet with homeowners to design a plan of action which may include helping residents find a loan or grant funding, selecting proper supplies for the project and guiding homeowners to complete the necessary work themselves. Some aspects of the work may require licensed professionals to meet local and state codes and may be contracted out.

The Self-Help Housing Rehab program helped 8 low-income homeowners make needed repairs during the 2018-2019 program year.



Homeownership Education Program

Homeownership has long been a key factor in the self-sufficiency of American families. Unfortunately, in recent years many families have struggled with housing issues due to challenging economic conditions. ICAP's Homeownership Education Program includes three components to help these individuals.



Homebuyer Education (HBE) offers potential homeowners information and knowledge to help determine home-buying readiness. Through **Pre-Purchase Services**, ICAP's Homeownership Education Program Coordinator helps guide clients through the buying process. Once an individual or couple purchases a home, ICAP's Homeownership Education Program Coordinator may provide **Post-Purchase Services**.

In program year 2018-2019, 48 households received one or more services from the Homeownership Education Program.

Rapid Re-Housing

Heartland House

Heartland House, located in Sioux Falls, is recognized for providing high quality intensive family case management services for homeless families with children to obtain and maintain permanent housing stabilization. By working with participants, staff are able to help eligible participants move toward better lives.



Housing Stabilization Coaches work with each family to design and implement a personalized housing stabilization plan to maintain housing by furthering education, job search and placement, money management, budgeting, parenting skills, health issues and more. Families involved in the Heartland House Program must follow the terms of their housing stabilization plan and participate in case management services. Failure to comply has consequences, up to and including removal from the program. This accountability helps participants develop a sense of greater discipline and find greater success.

In 2018-2019, **125** adults and **267** children were served.

Bright Futures

Bright Futures is a comprehensive program in Sioux Falls which helps eligible homeless families with children enter permanent housing, become successful renter and move toward self-sufficiency. ICAP collaborates with the Sioux Falls Housing and Redevelopment Commission to provide Tenant Based Rental Assistance (TBRA), thus allowing each agency to utilize their strengths. The program is funded by the City of Sioux Falls through the Community Development Department.



There are several components to the program, including Security Deposit Assistance, Tenant Education/Case Management, and, if needed, a rent/damage guarantee with the participating landlord. Income-eligible participants work with ICAP Housing Stabilization Coaches with issues ranging from education and training, job search and placement to general living and parenting skills. Participants are held accountable and must follow rules to stay in the program for up to two years.

In program year 2018-2019, **90** adults and **114** children were served.

Emergency Solutions Grant

The Emergency Solutions Grant program (ESG) provides funding for two major service components: Homeless Prevention and Rapid Rehousing. Homeless Prevention serves households that are at great risk of becoming homeless and Rapid Rehousing Services are provided for households that have already become homeless. All program recipients are required to participate in case management, to help them move toward self-sufficiency.

In 2018-2019, **70** people received ESG services.

Child Development

Head Start Pre-Birth to Five

Head Start is a federally funded program which promotes school readiness through a series of options available to pregnant women, children and their families. With early intervention, Head Start is able to help young children on a path to successful transition to kindergarten. In accordance with Federal law, each Inter-Lakes Community Action Partnership Head Start site has a transition agreement with the local school district.



The Head Start Pre-Birth to Five program provides the environment and teaching to help children acquire the skills, knowledge and attitudes necessary for success in school and for later learning in life. With a strong focus on all aspects of healthy development, including physical, cognitive, social and emotional development, the program includes the whole family in an effort to ensure that children are ready for kindergarten.

Head Start and Early Head Start Outcomes

Head Start uses a system to monitor a child's progress toward school readiness. Objectives are utilized which measure expected knowledge, skills and abilities needed for school entry. Head Start's approach to School Readiness is three-fold:

- Children are ready for school.
- Families are ready to support their children's learning
- Schools are ready for children.



ICAP used the Teaching Strategies Gold assessment system for all children. In the fall, winter, and spring the teachers compare each child's skills and behaviors to research-based indicators of learning and development. Early Head Start staff complete a fourth assessment in the summer for the 0 to 3 year olds. These comparisons indicate for each domain, whether a child's skills and behaviors are below, at, or above expectations for their age. The graph below shows the percentage of children meeting or exceeding expectation in areas of targeted skills when they started Head Start in the fall of 2018 and where they were in the spring of 2019. Children



in all categories showed improvement across the school year and there was significant growth in children exceeding expectation overall. Numbers of children meeting and exceeding expectations showed significant growth in all domains by spring; social/emotional, physical, literacy, approaches to learning and cognitive. The significant growth in all areas proves the effectiveness of the program's positive impact on children's development and kindergarten readiness.

Child Development

Head Start Pre-Birth to Five Continued...

Head Start	Fall Below	Fall Meeting/Exceeding	Spring Below	Spring Meeting/Exceeding
Social Emotional	119/57%	90/43%	17/8%	192/92%
Physical	83/40%	126/60%	7/3%	202/97%
Language	111/53%	98/47%	20/10%	189/90%
Cognitive	119/57%	90/43%	22/11%	187/89%
Literacy	132/63%	77/37%	31/15%	178/85%
Mathematics	142/68%	67/32%	42/20%	167/80%

Early Head Start	Fall Below	Fall Meeting/Exceeding	Summer Below	Summer Meeting/Exceeding
Social Emotional	16/10%	146/90%	7/4%	164/96%
Physical	16/10%	146/90%	7/4%	164/96%
Language	27/17%	134/83%	29/17%	142/83%
Cognitive	16/10%	145/90%	3/4%	165/96%
Literacy	21/13%	141/87%	16/9%	155/91%
Mathematics	25/15%	139/85%	24/14%	147/86%

Head Start Pre-Birth to Five Home Visitors and Teachers are trained to help the whole family find success and become more self-sufficient. Staff may guide parents to find better or more affordable healthcare and dental health options, as well as provide nutritional guidance to assist parents in providing more nutritious meals and snacks for their families. Parent involvement also includes training in child abuse and neglect awareness, pedestrian safety and nutrition activities. In addition, the Head Start Pre-Birth to Five program gives parents opportunities to be involved in developing program policies and activities to enhance their own skills.

Eligibility is based on family income guidelines, child's age and/or special needs of the child. Children in foster care, families that receive Temporary Assistance for Needy Families (TANF), Supplemental Security Income (SSI) or are homeless automatically meet the eligibility criteria. Ten percent of funded enrollment may be children from families that exceed income guidelines.



Child Development

Head Start



Head Start provides a comprehensive array of services to help the participating children to develop appropriately. Through regular medical and dental check-ups, nutritional, educational and social opportunities, as well as the combined effort of teachers, staff and parents, children are helped to reach their goals and successfully transition into kindergarten.

The total number of children served in Head Start in 2018-2019 was 225.

Early Head Start

Early Head Start provides services to pregnant women and infants and toddlers, ages 0-3 years. ICAP Early Head Start services are both center-based (Sioux Falls and Madison) and home-based. The Home Visitors assist pregnant women in obtaining comprehensive prenatal care, support them in fulfilling their parental roles and work with each family to best guide them in raising healthy, strong children. Children and parents meet with a Home Visitor weekly and attend socialization activities twice a month year-round.



The center-based program provides full-day, full year services in Sioux Falls and Madison for ages 4 weeks to 3 years old.

During the 2018-2019 program year, 239 children and 15 pregnant women were served in Early Head Start.

Program Achievements:

86.6% of Head Start children (ages 3-5) were up to date on medical exams.

99.1% of Head Start children (ages 3-5) received dental examinations.

72.8% of Early Head Start children (ages 0-3) were up to date on medical exams.

85.4% of Early Head Start children (ages 0-3) received oral examinations either as part of their well-baby exam or through a professional oral examination. The remaining percentage consists of children in utero or those who have not yet developed teeth.

Approximately 86% of eligible children in the 12 counties of our service area are being served in Head Start and Early Head Start.

Head Start and Early Head Start are operating at 100% funded enrollment with a waiting list.

Senior Services

60's Plus Dining

60's Plus Dining is an adult meal program serving quality nutritious meals to any person aged 60 or over, and their spouses. There are no income, or health guidelines to participate. Our goal is to prevent malnutrition, and isolation, which are major causes of health problems for our aging society. There are 4 main options for meals, Congregate, Star Card, Home Delivered, and Frozen Meals.



Congregate meals are offered for lunch Monday through Friday, at senior centers, cafés, and apartment complexes throughout our service area. A variety of balanced meals, mostly comfort foods, are served in a group setting to provide quality nutrition, and socialization.

Star Card sites are fast becoming the choice of the newest generation of clients. Meals, such as breakfast, lunch and supper, are available depending on the location's hours of operation, and menu selection. A pre-paid meal card is purchased from one of our volunteers, or site managers. Clients have the freedom and flexibility to eat at a time and location of their choosing.

Home Delivered Hot meals are provided Monday through Friday to clients who are unable to travel to, or meet at, our congregate or star card locations. A visit from one of our volunteers, offering a hot nutritious meal, often is the only social contact that many of our homebound clients receive each day, helping ease the problem of isolation.

Frozen Meals are available to any of our clients throughout our 10 county service area. Quality, balanced, nutritious meals, are flash frozen in specialty sealed containers. These can be heated in a microwave, or oven, and provide one third of daily recommended nutrition amounts. Frozen meals are an option for clients who cannot travel to one of our Congregate, or Star Card locations, and Home Delivery is not available. It is also a great option for any clients who need convenience, and wish to have meals ready to heat and enjoy at home.

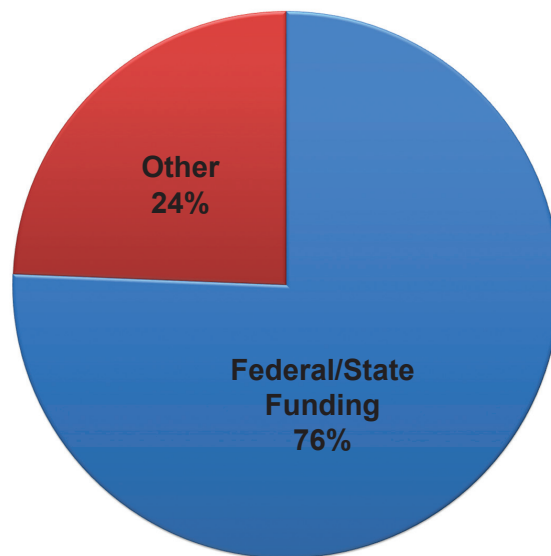
For more information about 60's Plus Dining in your area, visit us at www.dining.interlakescap.com



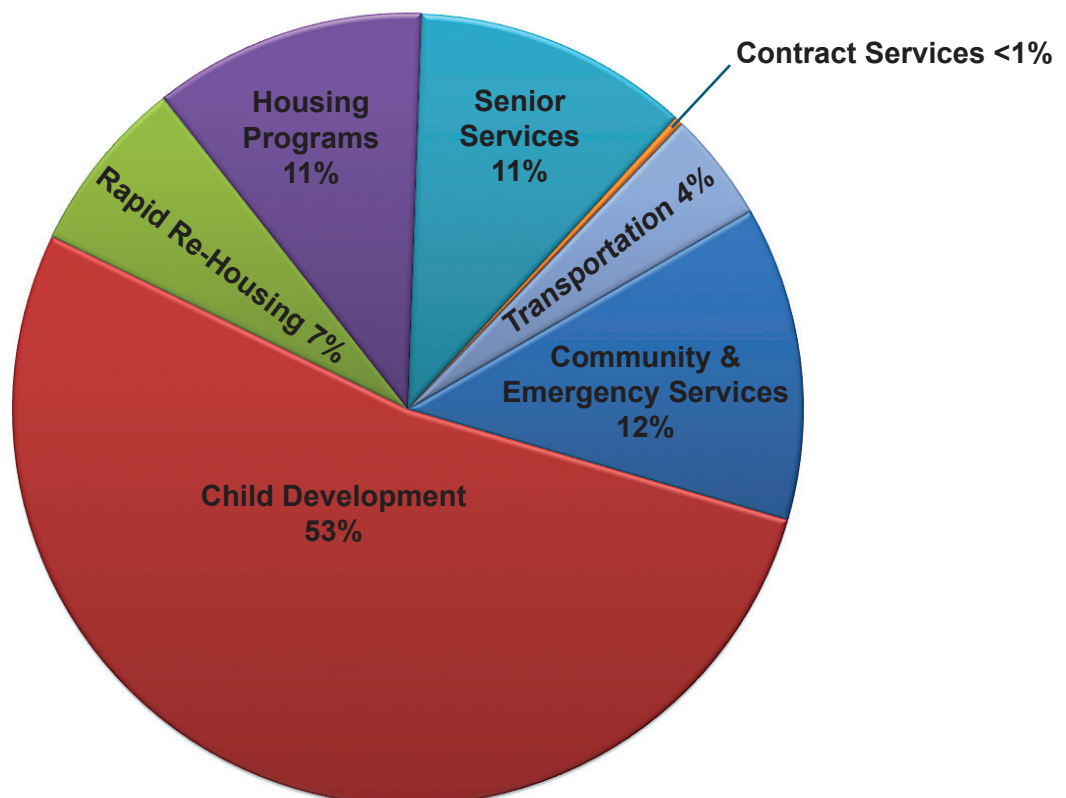
In 2018-2019, **2,603** people ages 60+ received **182,157** nutritious meals through this program.

Agency Financial Report

Sources of funds



Uses of funds



Agency Financial Report

October 1, 2018 - September 30, 2019

Federal State	City County	Private	Total	Areas of Emphasis
\$ 1,143,641	\$ 148,539	\$ 313,514	✓ \$ 1,605,694	Community & Emergency Services Community Services Block Grant Case Management Emergency Services Information and Referral Volunteer Income Tax Assistance Local Projects and Services Thrift Stores
\$ 104,287	\$ 252,104	\$ 204,118	\$ 560,509	Transportation Services Public Transit
\$ 1,278,331	\$ -	\$ 116,385	\$ 1,394,716	Housing Program Services Weatherization Assistance Housing Rehabilitation Mutual Self-Help Housing Home Rehab/Repair Program Homeownership Education
\$ 729,655	\$ 26,000	\$ 143,718	\$ 899,373	Rapid Re-Housing Services Heartland House Bright Futures Emergency Solutions Grant
\$ 5,150,960 *	\$ 5,000	\$ 1,432,412	✓ \$ 6,588,372	Pre-Birth to Five Services Head Start Early Head Start Head Start Building
\$ 715,528	\$ 14,250	\$ 679,027	\$ 1,408,805	Senior Services 60's Plus Dining
\$ 13,841	\$ 11,563	\$ 20,826	\$ 46,230	Contract Services Coordinated Plan
<u>\$ 9,136,243</u>	<u>\$ 457,456</u>	<u>\$ 2,910,000</u>	<u>\$ 12,503,700</u>	Total Funds

✓ Total includes in-kind in the amount of \$ 1,289,933
Head Start Pre-Birth to Five = \$1,286,196 and Volunteer Income Tax Assistance = \$3,737

More detailed information is available to the public at Inter-Lakes Community Action Partnership, Inc. located at 111 N Van Eps Avenue, Madison, SD 57042.

Agency Financial Report

Inter-Lakes Community Action Partnership, Inc. Operating Budget 2019 and 2020

	BUDGET 2018-19			PROPOSED BUDGET 2019-20	
REVENUE					
Grants from Government	\$	9,702,279	76%	\$	9,557,061 77%
Program Service Fees	\$	755,242	6%	\$	739,845 6%
Non Government Grants	\$	202,441	2%	\$	192,244 2%
United Way	\$	228,514	2%	\$	245,400 2%
Sales	\$	345,000	3%	\$	347,700 3%
General Contributions	\$	79,250	1%	\$	81,500 1%
Investment Income	\$	62,684	0%	\$	63,431 1%
Miscellaneous Revenue	\$	4,050	0%	\$	1,850 0%
Private Foundation Grants	\$	12,650	0%	\$	12,750 0%
Special Events	\$	35,000	0%	\$	36,000 0%
(Loss) Gain on disposal of assests	\$	247,234	2%	\$	- 0%
Contribution Revenue(non-cash)	\$	138,688	1%	\$	51,500 0%
In-kind	\$	1,009,975	8%	\$	1,149,131 9%
TOTAL REVENUE	\$	12,823,007		\$	12,478,412

EXPENSES				
Salaries	\$	5,034,484	\$	5,135,174
Health & Retire Benefits	\$	1,283,793	\$	1,309,469
Payroll Taxes, etc.	\$	465,186	\$	474,490
Professional Fees	\$	189,576	\$	206,936
Supplies	\$	209,300	\$	215,800
Equip/Renovation/Principal Pymt/Maint Reserve	\$	329,480	\$	107,246
Telephone/Internet	\$	62,847	\$	64,418
Postage & Shipping	\$	20,415	\$	20,619
Occupancy	\$	474,086	\$	441,840
Equipment Lease	\$	14,500	\$	14,000
Printing, Marketing, Publications	\$	51,000	\$	54,500
Travel	\$	208,007	\$	211,568
Training	\$	125,600	\$	121,500
Direct Client Assistance	\$	2,792,921	\$	2,635,468
Membership Dues	\$	9,800	\$	10,000
Insurance	\$	172,495	\$	177,795
Interest expense	\$	42,758	\$	44,408
Inkind	\$	1,009,975	\$	1,149,131
Depreciation	\$	186,325	\$	161,592
Miscellaneous	\$	79,550	\$	84,050
TOTAL EXPENSES	\$	12,762,098	\$	12,640,004

Agency Financial Report

Inter-Lakes Community Action Partnership Schedule of Findings and Questioned Costs Year Ended September 30, 2019

Section I - Summary of Auditor's Results

Financial Statements

Type of auditor's report issued	Unmodified
Internal control over financial reporting:	
Material weakness identified?	No
Significant deficiency identified?	Yes
Noncompliance material to financials statements noted?	No

Federal Awards

Internal control over major federal programs:	
Material weakness identified?	No
Significant deficiency identified?	No
Type of auditor's report issued on compliance for major program	Unmodified
Any audit findings disclosed that are required to be reported in accordance with the Uniform Guidance [2 CFR 200.516(a)]?	No

<u>Name of Federal Major Programs</u>	<u>CFDA No.</u>
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U.S. Department of Health and Human Services	
Low-Income Home Energy Assistance	93.568
Head Start	93.600

Dollar threshold used to distinguish between Type A and Type B programs:	\$750,000
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Auditee qualified as low-risk auditee?	Yes
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Section II - Financial Statement Findings

Finding: Development Fee Adjustment (2019-001)

Condition: During our audit Wipfli LLP proposed a significant adjustment to properly reflect the development fee activity related to Horizon Place Apartments Limited Partnership, which we deem significant in relation to the financial statements. Since the internal controls of Inter-Lakes Community Action Partnership, Inc. did not include the adjustment as described above prior to the audit, a significant deficiency exists in the Organization's internal controls over this transaction in accordance with the accounting principles generally accepted in the United States.

Agency Financial Report

Inter-Lakes Community Action Partnership Schedule of Findings and Questioned Costs Year Ended September 30, 2019 Continued...

Criteria: 45 CFR Part 75 302, Uniform Administrative Requirements, and Audit Requirements for Financial Management and Standards for Financial Management Systems requires effective control over, and accountability for all funds, property, and other assests. The non-Federal entity must adequately safeguard all assets and assure that they are used solely for the authorized purposes.

Cause: The internal controls of Inter-Lakes Community Action Partnership, Inc. did not identify the adjustment described above prior to the audit.

Effect: As a result of the financial reporting matter identified in the condition paragraph, a significant deficiency exists in Inter-Lakes Community Action Partnership, Inc.'s internal control over financial reporting.

Recommendation: We recommend Inter-Lakes Community Action Partnership, Inc. implement procedures to provide sufficient internal control so that this type of activity is reviewed so that these transactions are recorded appropriately in accordance with accounting principles generally accepted in the United States.

View of responsible officials: Management agrees with the assessment and has committed to a corrective action plan.

Section III - Federal Award Findings and Questioned Costs

None.

Section IV - Status of Prior Year Findings and Questioned Costs

None.

Head Start and Early Head Start Accountability - Monitoring Review

There was no Federal monitoring review.



ICAP Financial Supporters 2018 -2019

\$10 Lunch Club
Agri Partners Inc.
Albrecht, Greg & Bonita
Albrecht, Jennifer & family
Alliance Communications
American Legion Nels Pederson Post #145
Area Christian Team
Audrey Nelson Girl Scout Troop
Avera DeSmet Hospital
Beach United Methodist Church
Bethany Lutheran Church
Bethlehem Lutheran Church
Blindert Ins. Agency
BRGE
Canton Lutheran WELCA
Carpenter United Methodist Church
Central Electric Cooperative
Citizens State Bank
Clark Methodist Women
Clark Rotary Club
Clark Senior Citizens
Clark, Julie & David
Clear Lake American Legion Auxillary #49
Clear Lake Senior Citizens
Cole, Gina & Charlee
Community Foundation
Connor, Michael & Rebecca & family
Cornelius, Devonna
Country Twisters Gymnastics
Crocker Lutheran Church
Davenport Evans Hurwitz & Smith, LP
Denning Transportation, Inc.
DeSmet Community Church
DeSmet Community Women
DeSmet Farm Mutual
DeSmet Knights of Columbus
DeSmet Ministerial Association
Deuel County Boy Scouts & Cubs
Deuel County US Post Office
Deuel Elementary School
DNB National Bank
Dorsey & Whitney Trust Company
Dufek, LeAnn
Duffy Appraisals
East Highland Lutheran Church
East River Electric
Edison Middle School
Eichacker, Mike & Michele
Eldeen, Arnold
Elgethun Capital Management, Inc.

Endeavor Presbyterian Church
Estelline School District
Fairchild's Beans & Creamery
Farm Credit Services of America
Farmer's Union Co-Op Oil
Feldhaus, Carol & family
First Bank & Trust
First Baptist Church Mission Fund
First Congregational Church UCC
First Dakota National Bank
First Lutheran Church
First PREMIER Bank/Bankcard
Foley, Matthew & Linda
Fromm, Kimberly
Glenn, Christine
Gloria Dei Lutheran Church (ELCA)
Golden West TeleCommunications
Good Samaritan Center
Grace Lutheran Church
Grant-Deuel Booster Club
Haak, John & Joyce
Hamlin County 4-H Jr. Leaders
Hamlin County Salvation Army
Hamlin Reformed Church
Hansel Plumbing & Heating
Harding, Carolyn
Hauge Associates, Inc
Hayti Lutheran WNALC
Heumiller, Tom & Lori
Highland Lutheran Church
Hines, Lisa & Family & Friends
Hope Lutheran Church
Horizon Health Care
Hospital & Home Auxillary
Howalt + McDowell Insurance
Howard Area Ministerial Assn.
Howard Civic League
Howard School District 48-3
Howard Senior Citizens
Immanuel Lutheran Church
Intek Cleaning & Restoration
ITC Marketing Dept.
Jensen, Howard & Elizabeth
Johnson, Ethan
Kingsbury County 4-H
Kingsbury Klassic Kruisers
Kinzley Funeral Home
Kiwanis Club
Kloster, Bonnie
Koch, Mary
Krueger, David

Lake Preston Lutheran Church
 Land O'Lakes, Inc. Foundation
 Larson, Marlys & family
 Laura Ingalls Wilder Staff
 Leganger Lutheran Church
 Lloyd Companies
 Maaland, Grady
 Mack, Nancy
 Martens Construction
 Math Manes, LLC, DBA Mathnasium of SF
 Mayrose, Ronald & Victoria
 McClanahan, Nancy
 McClung, Sandy & Family
 McCook County Dental Center
 McCormick, Russell & Conni
 McHenry, Mark & Sandy
 Mentele's Auction & Realty
 Midwest Housing Equity Group
 Miller, Donald & Roberta
 Minnehaha County Commissioner
 Mission Stitchers - Trinity Lutheran
 Mitchell Rev Employees
 Monson, Roger & Barbra
 Mutual of America
 Neises, Donald & Donna
 New Hope Lutheran Women
 Obermeier Ranch
 Office Peeps
 Ogden, Michael
 Our Redeemer Lutheran Church
 Peterson, James & Jane
 Rasmussen, Raena
 Rausch, Diane
 Renaissance Charitable Foundation, Inc.
 Revillo Farmers Elevator
 Risk Administrative Services (RAS)
 Rivers Edge Bank
 Rusty's Food Store
 Sanford Deuel Hospital
 Sanford Health Systems
 Schartz, Andrew & family
 Scheels
 Schlagel, Deb & Terry
 Service Master Bldg & Comm Maint.
 Seuser, Ian & Angela

Sonstegard, Peter & Katie
 Squires, Lee & Julie
 St. Agatha's Catholic Church
 St. John's Lutheran Church
 St. John's WELCA
 St. Mary's Altar Society
 St. Mary's Catholic Church
 St. Mary's Parish
 St. Mary's School
 St. Paul's Lutheran Church
 St. Peter's Catholic Church
 Stahn, Family of Ed
 Sugar & Spice Club
 Sun Prairie Baptist Church
 The Office Advantage/Xerox
 Thomas H O'Neal Inc
 Trinity Lutheran Church
 Trinity United Methodist Church
 UMW of Carpenter
 Unite Church
 United Hardware Distributing
 United Methodist Church
 United Methodist Women
 United Technologies
 UPC Ladies Aid
 USPS
 W.W. Tire
 Wadsworth, Bruce & Debbie
 Ward, Deb
 Wards Store
 Ward's Store & Bakery
 Warkenthien Feedyard
 Warkenthien Trucking, Inc
 Waterbury Heating & Cooling, Inc.
 Wendell-Schechter, Barbara
 Wickamp, Jean
 Windy Plains Production
 Winfred Ladies Aid
 WIPFLI
 Woltman Group PC
 Zion Lutheran
 Zion Mennonite Church Ladies
 Zoar Lutheran Church
 Zoar Mission Circle

Thank you to the following partners who gave cash donations of \$100 or greater during 2018-19.

We strive to ensure this list is complete and accurate to the best of our abilities. Please contact us at donations@interlakescap.com with any errors or omissions. Thank you.

History of Community Action

The community action movement formally began in 1964 with the passage of the Equal Opportunity Act, the legislative core of President Johnson's War on poverty. However, the program had its roots in the Ford Foundation's "Gray Areas" programs of the mid-1950s. The Equal Opportunity Act created the Office of Equal Opportunity (OEO), directed by R. Sargent Shriver, and that office distributed federal funds directly to local groups who were then responsible to work with those in poverty to improve their lives.

The original Equal Opportunity Act established several programs, some of which still exist today. Head Start, the Legal Services Corporation, and Community Action Programs (CAPs) were the first OEO programs. Many CAPs have evolved into Community Action Agencies over the years, although their mission and roles have remained fairly stable.

ICAP's service area originally consisted of Lake and Miner counties. As anti-poverty programs evolved at the federal and state levels, local service areas were rearranged several times, so that by 1983 ICAP included Brookings, Clark, Codington, Deuel, Grant, Hamlin, Kingsbury, Lake, Miner, and Moody counties. After the dissolution of one of the other Community Action Agencies in the state, ICAP was requested to add McCook and Minnehaha counties to its service area. The agency accepted, and this grew to 12-county area. In 2006, ICAP added community service projects in Lincoln and Turner counties, bringing the total coverage area to 14 counties.

Community action, while having changed in its years of existence, is still focused on the empowerment of low-income and elderly persons to help themselves move from poverty toward their maximal level of self-sufficiency. This philosophy is best described by the phrase "a hand up, not a handout." To assure that low-income populations of the service area have a say in the operations of the agency, one-third of ICAP's Board of Directors consists of representatives of the low-income, who are elected by the low-income population in each county. Public officials (county commissioners) and private-sector representatives make up the other two-thirds of the Board. Thus, each county in the service area has an equal voice on the Board, as do each of the three sectors (public, private and low-income).





ICAP is an equal opportunity provider and employer.



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